



Netskope Client Guide for Remote Access



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Install and setup Netskope Client

You have two options to download Netskope Client:

a.) Download zipped exe-file from

https://sec-ras.ww.faurecia.com/installation/npa/msi/Netskope_NPA_Faurecia.zip

b.) Download msi-file from

https://sec-ras.ww.faurecia.com/installation/npa/msi/Netskope_NPA_Faurecia.msi

To continue with the zip-file:

Please unzip the downloaded file and execute the exe-file. It may happen that Microsoft Smart Defense is blocking the execution of the file. In this case please run the executable anyway.



To continue with the msi-file:

- Open a command prompt with **admin** rights.
- Change to the directory where the msi file is located.
- Run the following command in the command line:

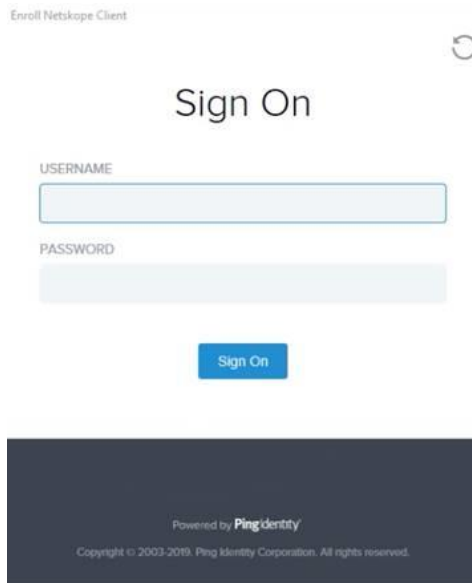
```
msiexec /I NSClient.msi installmode=IDP tenant=faurecia-mpa  
domain=eu.goskope.com mode=peruserconfig
```

After installation follow the instructions of the Faurecia NPA enrollment guide below or via

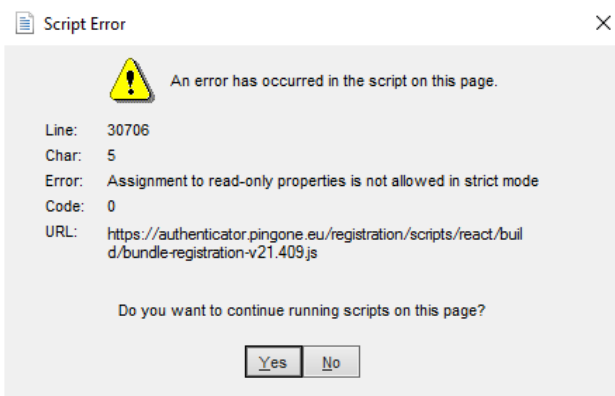
<https://sec-ras.ww.faurecia.com/documentation/userenrollment.html>

User Enrollment Guide

Logon with your Faurecia b2b.faurecia.com account. The username and password have been already shared with you. After pressing "Sign on" it can take up to 1 minute until screen refreshes. Don't press any other button and stay tuned.

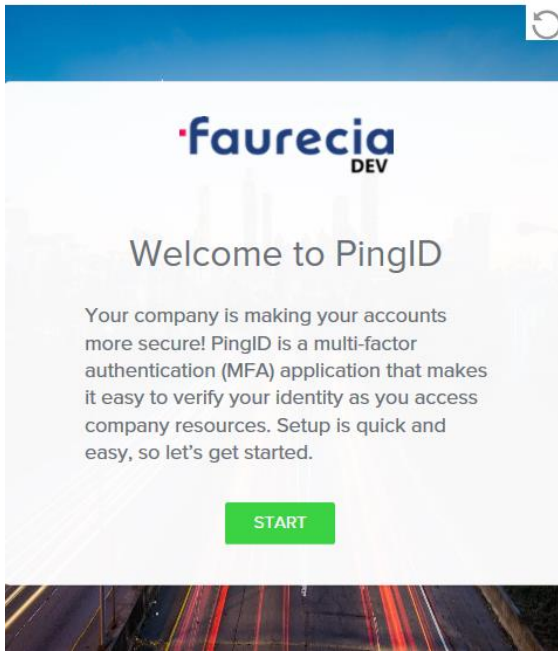


Please accept all scripting issues.



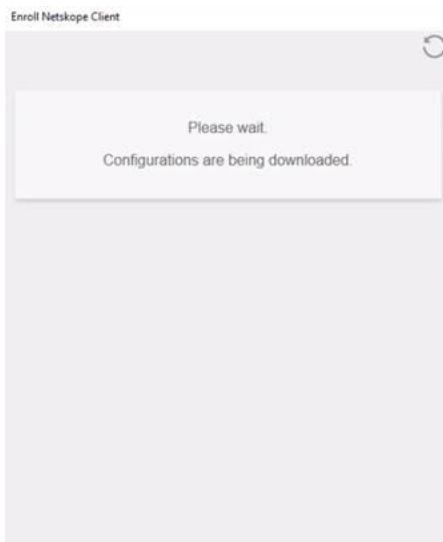
Press start to enroll your Multifactor Authentication mechanism with PINGID.

Enroll Netskope Client



Follow the instructions on the screen to enroll with PINGID app or another authentication mechanism (scroll the page down).

Wait until the Netskope Configuration has been downloaded.



Netskope Client is ready to use.

Access Citrix Resource with Netskope Client

Connect and enroll yourself with Netskope Client like described in the previous chapters.

Access the following URLs from your Browser. By default use EU-targets:

EU targets:

<https://euedcctx1001.sec-perim.corp>

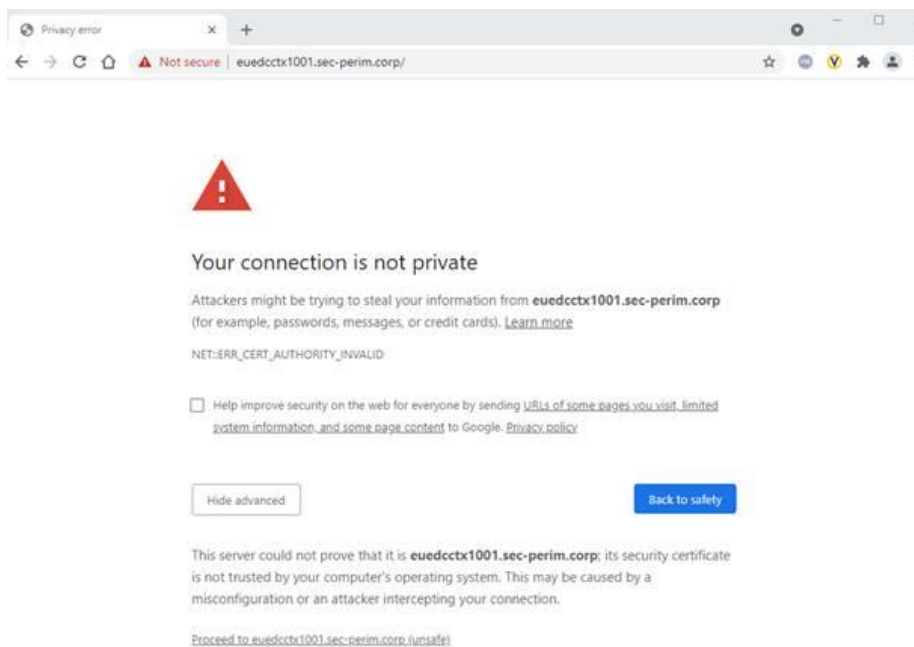
<https://euedcctx2001.sec-perim.corp>

NA targets:

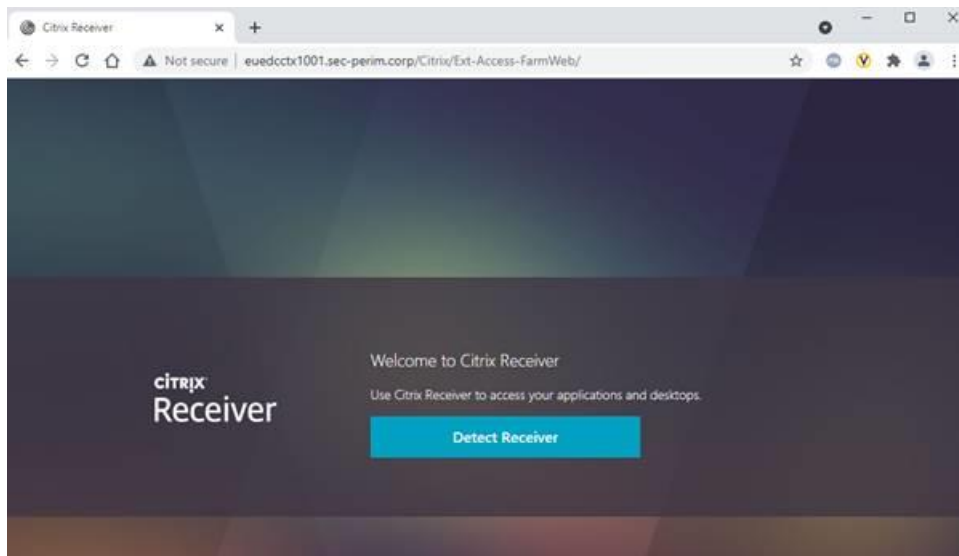
<https://nandcctx1001.sec-perim.corp>

<https://nandcctx2001.sec-perim.corp>

Accept the certificate issue: Click “advanced” and “proceed” with the Website.

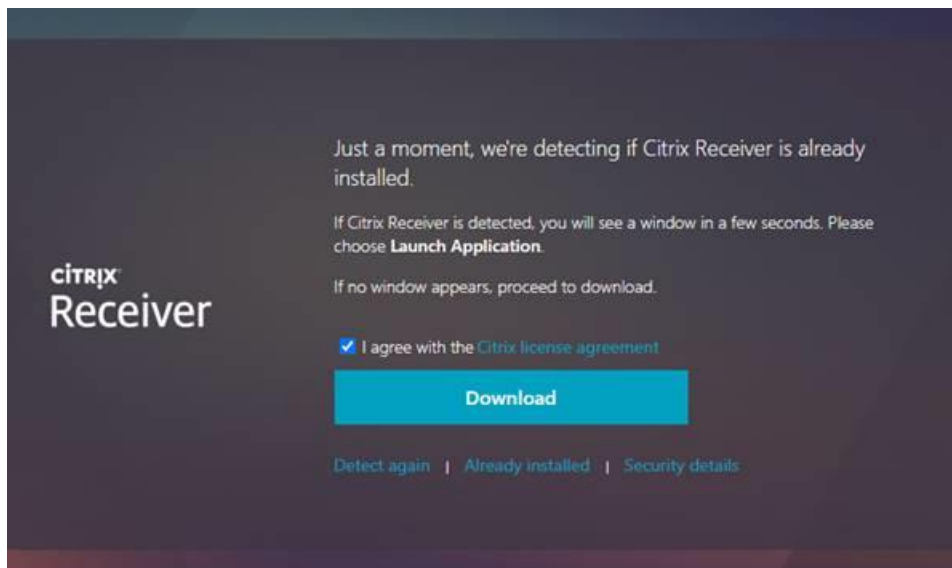


Let Citrix “detect” if you have the Citrix Receiver installed.



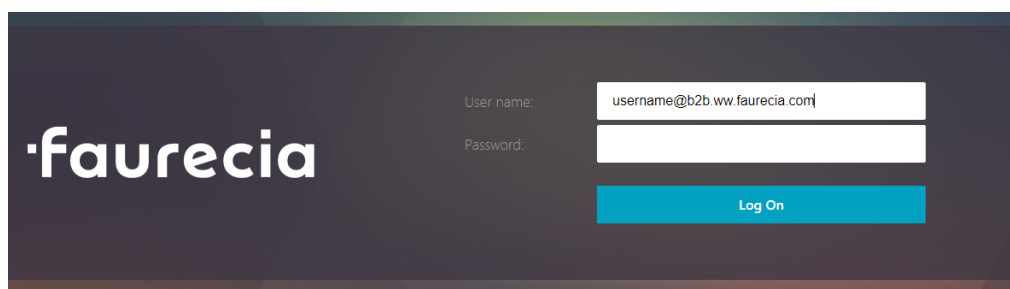
If Citrix Receiver has been detected, please continue with Step 4.

If Citrix Receiver has not been detected, please accept Citrix License Agreement, and download Citrix Receiver and install it on your system.

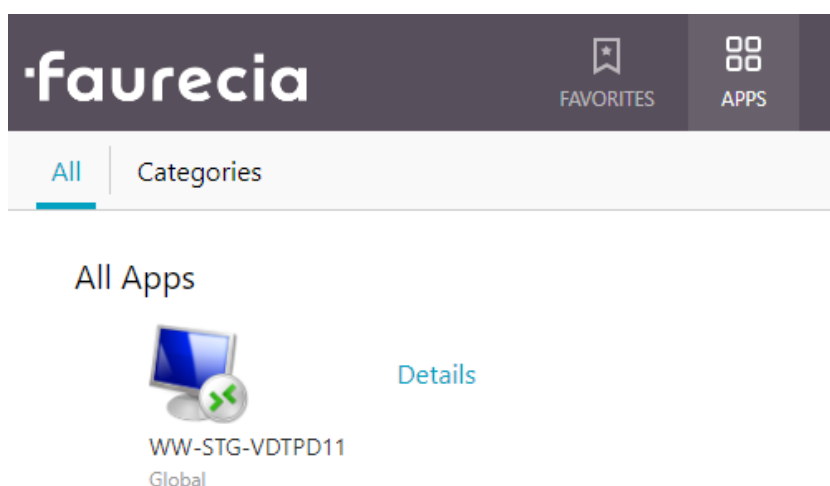


Click “Detect Again” and continue with the next step.

Logon with your Faurecia b2b-Account and the password that has been provided to you.



After successful logon you should see the published resources. Probably you need switch the view to Apps on the top of the site.



Access Direct Resource with Netskope Client

After successful setup, enrollment, and authentication of the Netskope client, the on-prem resource is directly accessible via configured IP address or full qualified domain name and service port.

Access Secure FTP server with Netskope Client

If you have been granted to transfer files between the client and target system, you need to make use of Secure FTP server. Secure FTP server is available from external (via Netskope client) and Faurecia internal network.

To connect to Secure FTP server, we recommend using Filezilla FTP client:

<https://filezilla-project.org/>

Establish the connection

Install Filezilla from the above mentioned link.

Provide the following information for the connection

Host: sftp.sec-perim.corp
Username: username@b2b.ww.faurecia.com
Password: your password
Port: 22



After successful connection, navigate to your home folder on the remote site pane in the right corner of the Filezilla application window.



You can now transfer files from your client to the Secure FTP server.
The Secure FTP server is also available in the same way from the Faurecia internal systems.

Support contact information : eas@faurecia.com