FORVIA
Inspiring mobility

External Vendor ZTNA Connection Guide

Install Palo Alto GlobalProtect

paloalto NETWORKS

1 Install GlobalProtect

1 Download the GlobalProtect agent

Download the agent using the link supplied by FORVIA in the email.



2 Run the installer

Open the downloaded installer. Administrator rights may be required.



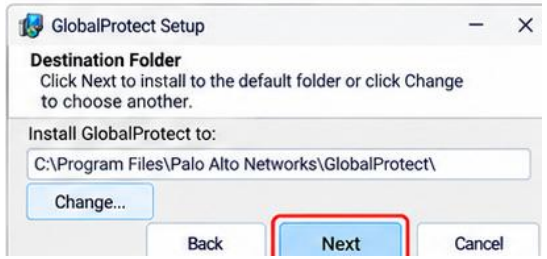
3 Accept the license agreement

Read the agreement, accept its terms, and click Next.



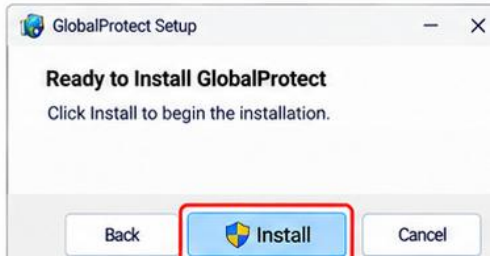
4 Choose the installation location

Keep the default location, then click Next.



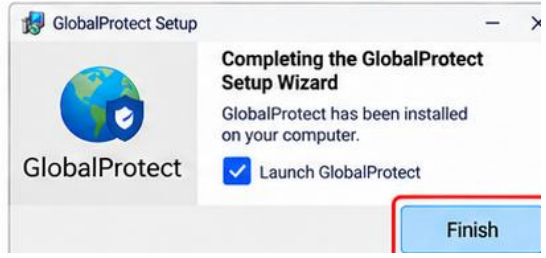
5 Install the software

Click Install to begin installation.



6 Finish installation

Click Finish when setup is complete.



External Vendor ZTNA Connection Guide

Connect, Authenticate and Access FORVIA Resources

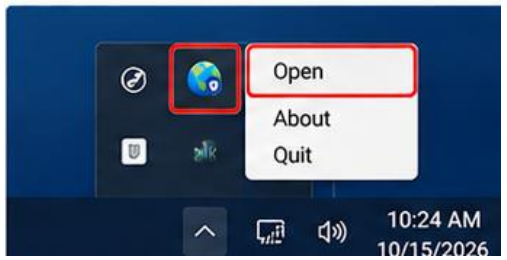
! IMPORTANT: Disconnect from GlobalProtect when your FORVIA work is complete.

GlobalProtect is not always on for external vendors. Connect only when you need access to FORVIA resources and disconnect when you are finished.

2 Launch GlobalProtect and Connect

1 Open GlobalProtect

Click the GlobalProtect icon in the Windows system tray and select Open.



2 Verify the Portal Address

Confirm easportal.ww.forvia.com, then click Connect.



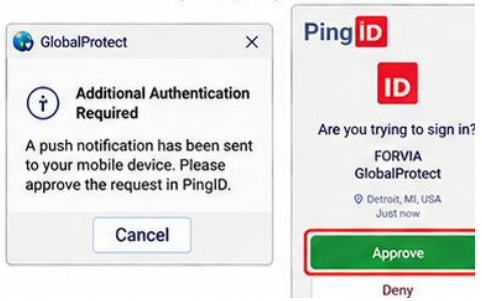
3 Enter Your Credentials

Sign in with your FORVIA-provided credentials when prompted.



4 Approve with PingID

Approve the authentication request on your registered mobile device.



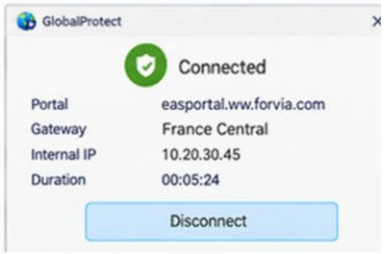
5 Connected State

Confirm GlobalProtect shows Connected. The gateway will be di



6 Verify Your Connection

Check that the GlobalProtect shows the proper Forvia portal. (The gateway will vary by global location)



7 Navigate and Test Full Functionality

Navigate to the environment you are responsible for and test all required functions.

